

# INTEGRATED MANAGEMENT SYSTEM POLICY

We provide the talent and commitment of our members to achieve:

## **CUSTOMERS SATISFACTION**

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We meet their expectations with the confidence of our ability to respond to the challenges of new markets.

## **QUALITY PRODUCTS AND PROCESSES BASED ON CONTINUOUS IMPROVEMENT**

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We work as a team day by day to be more competitive and efficient, with a responsible attitude, focusing on “things well done”, and aware of the need to continuously implement improvements in our processes.

## **BENEFIT OF OUR SHAREHOLDERS**

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We and our suppliers provide our capability to achieve results and ensure the sustainability of the company, following the rules and legal compliance.

## **SAFETY, DEVELOPMENT AND HEALTH OF OUR COLLABORATORS**

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We aim to be a company where everyone wants to work, detecting risks that threaten the integrity of our workers and/or material resources, promoting the active participation of all the stakeholders.

## **ENVIRONMENTAL PROTECTION**

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We are committed to protecting the environment and preventing pollution, emphasizing sensitization and awareness from our staff and other stakeholders.

Engineer Diego Aramendía  
**General Manager**  
January – 2021